

Uncompromised Quality

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Bloc
Uncompromised
Quality

Uncompromised Quality



The Bloc brand represents premium quality. Its goal is total customer satisfaction.

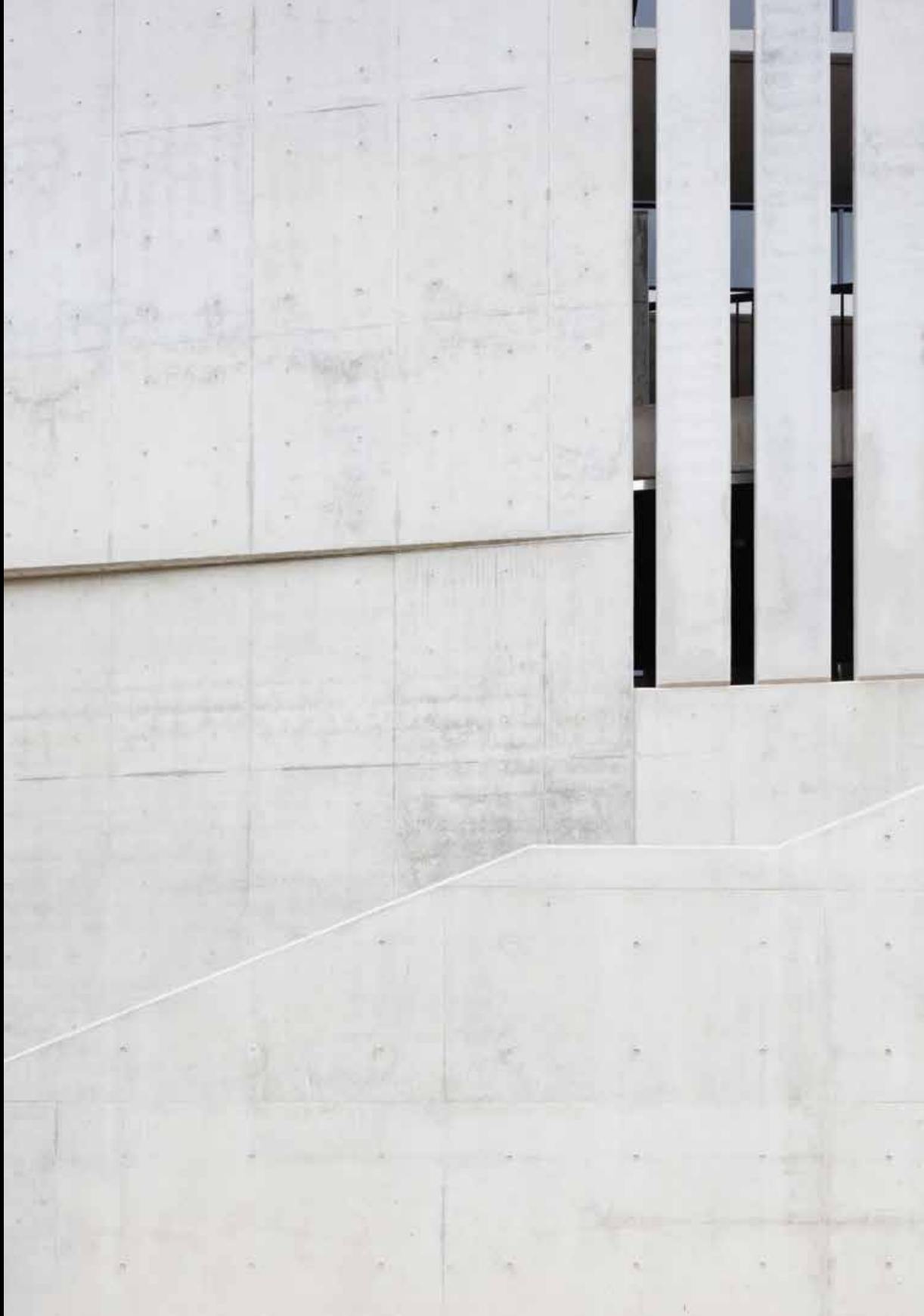
A handwritten signature in white ink, appearing to read 'A. Redwin', centered on the page.

Andrew Redwin
Managing Director

Uncompromised Quality

Bloc
High quality
project specialists

Over the past 20 years, Bloc has established its solid reputation for delivering construction projects of uncompromising quality and craftsmanship. The Company values its hard-earned reputation, and consistent input from Bloc's 3 directors ensures exceptional standards are maintained on every project for every client.





Quality not quantity
Less is more

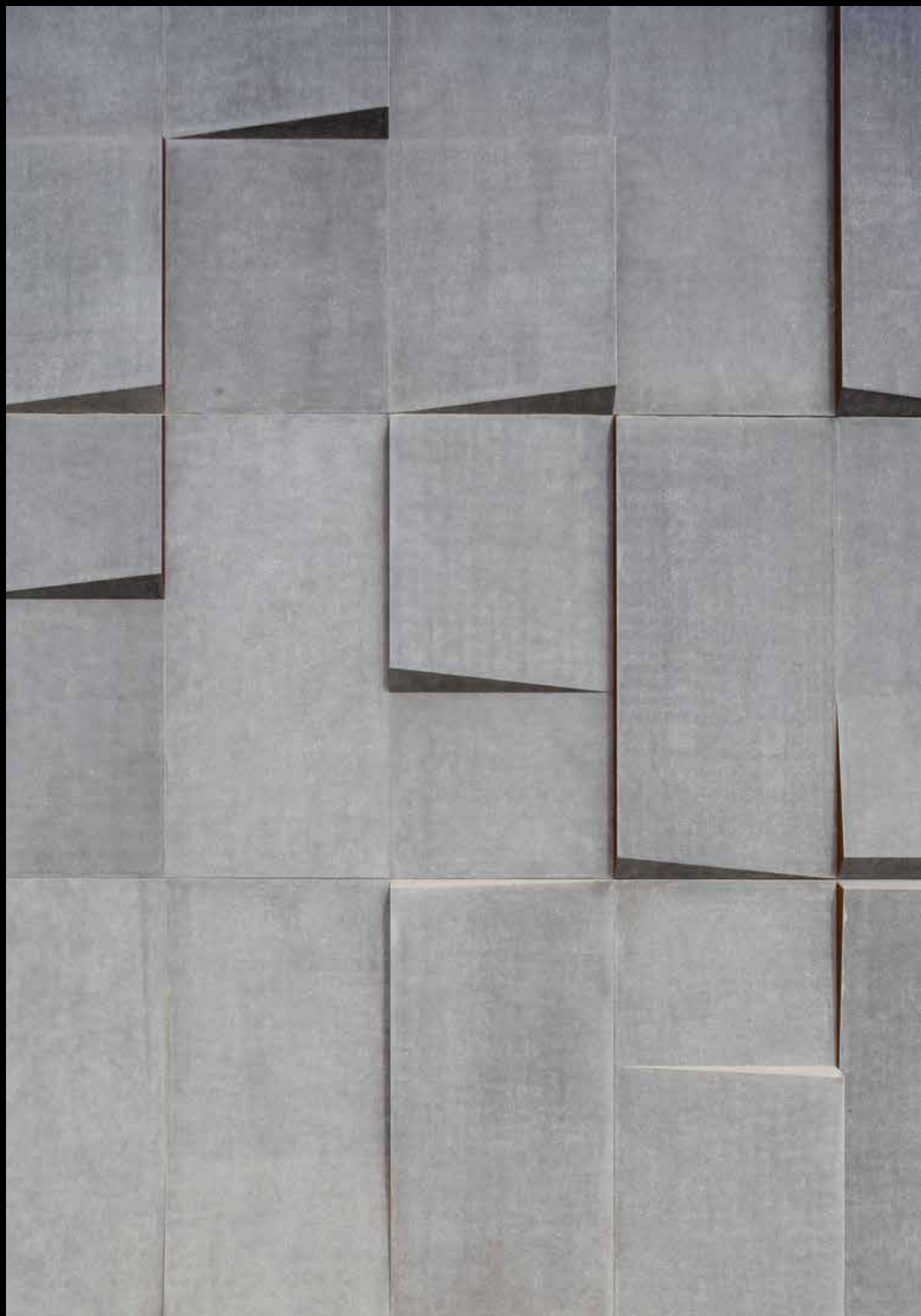
Confining its growth to the Canberra and Newcastle regions has allowed Bloc to consolidate its identity as a large scale construction company, with a personal touch that comes from its Directors' involvement to make certain your individual needs are met. At Bloc, quality is fundamental to every step of each project, from initial design to delivery and beyond.

Design management expertise

Quality construction is born of quality design. Bloc prides itself on exceptional design and construction quality.

Bloc's goal is to provide the best designed and crafted projects in the market. It focuses on understanding and resolving project design prior to construction.

The company has managed the design of more than 90% of its projects for more than 15 years. Its design expertise underpins its high-quality projects.



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The Bloc Book

Nothing is left to chance

Bloc's commitment to quality is an ongoing process, from design development through to construction and during the defects and warranty periods.

Over the past 20 years the Bloc directors have developed the Bloc Book—the bible that guides design details, checkpoints, workshops and reviews to ensure all clients receive the best possible product.

Checks and balances Know what you're buying

The Bloc Book mandates consistent on-site discipline and ensures that all key components of your apartment are correctly designed, built, checked and documented during the project.

To ensure accountability and compliance, a copy of all checks and balances relevant to your apartment are provided in your individual Bloc Box. Here are just a few routine checks that help set Bloc apart from its competitors:

01

Computer-modelling 20-year slab performance during design to ensure structural integrity and water-tightness over the long term;



02

Flood testing over 24-hours every balcony, window sub-sill and bathroom, and collecting photographic evidence of the results;



03

Onsite acoustic testing of completed apartments to ensure your quiet enjoyment of your new home;



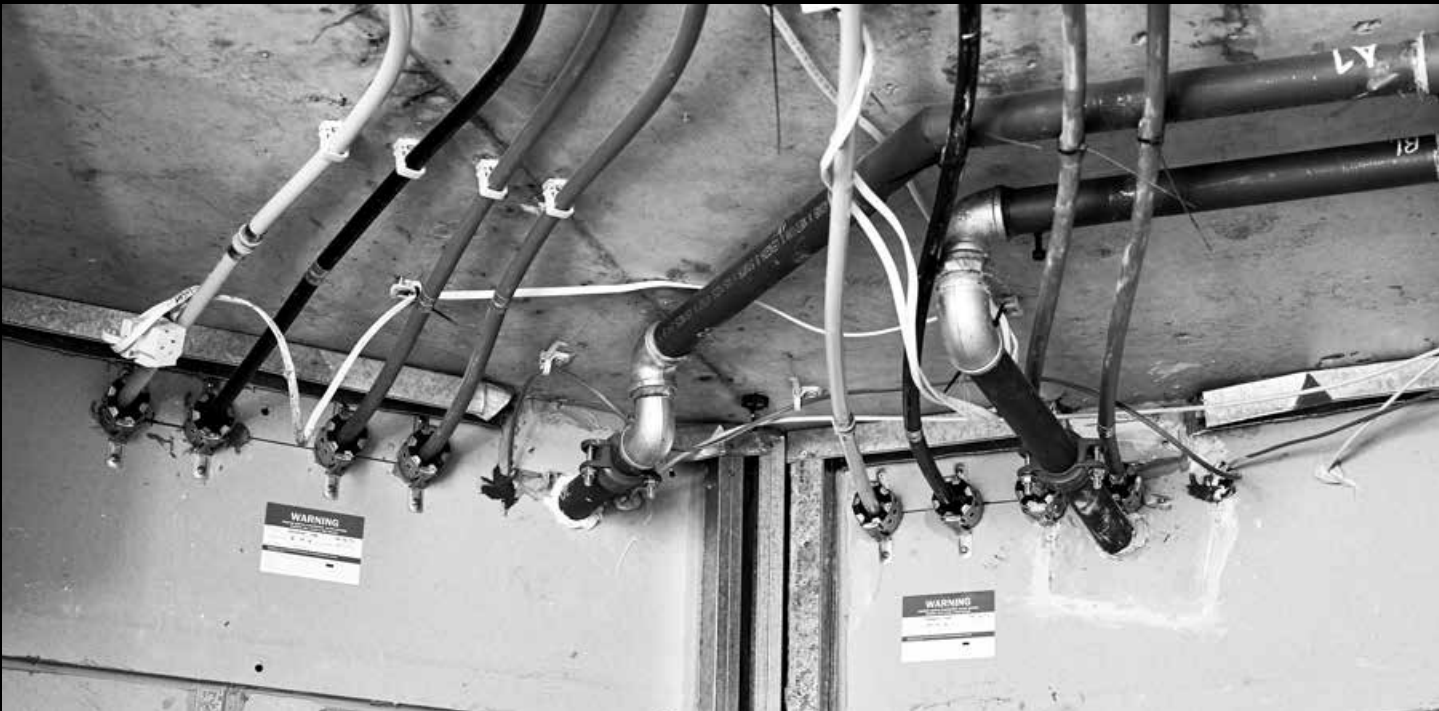
04

Computer-modelling balcony wind conditions to ensure no water leaks occur;



05

Photographing essential building elements, such as fire rating and inside your wall cavities before plasterboard sheeting to ensure compliance with the Building Code of Australia;



06

Recording over time, through cloud-based software, any defects reported by clients to help identify trends that could be modified in future designs. Bloc's aim is continual evidence-based improvement.





The Bloc Box

Moving in made easy

It's time to move in! Once your new apartment is complete, you will be given the opportunity to conduct a pre-settlement inspection, which allows you to inspect the quality of the build and identify any minor defects. Any items raised during the inspection will be swiftly resolved by Bloc.

Upon settlement you will receive The Bloc Box containing important information and detailed instructions on how to operate and maintain your new apartment.



BLOC

The Bloc Box also includes the quality check documentation recorded during construction that specifically relates to your apartment, together with your product warranties and details of the 90-day defect rectification process.

You will also find all the key information relating to your apartment on a flash-stick for easy reference whenever you need it.

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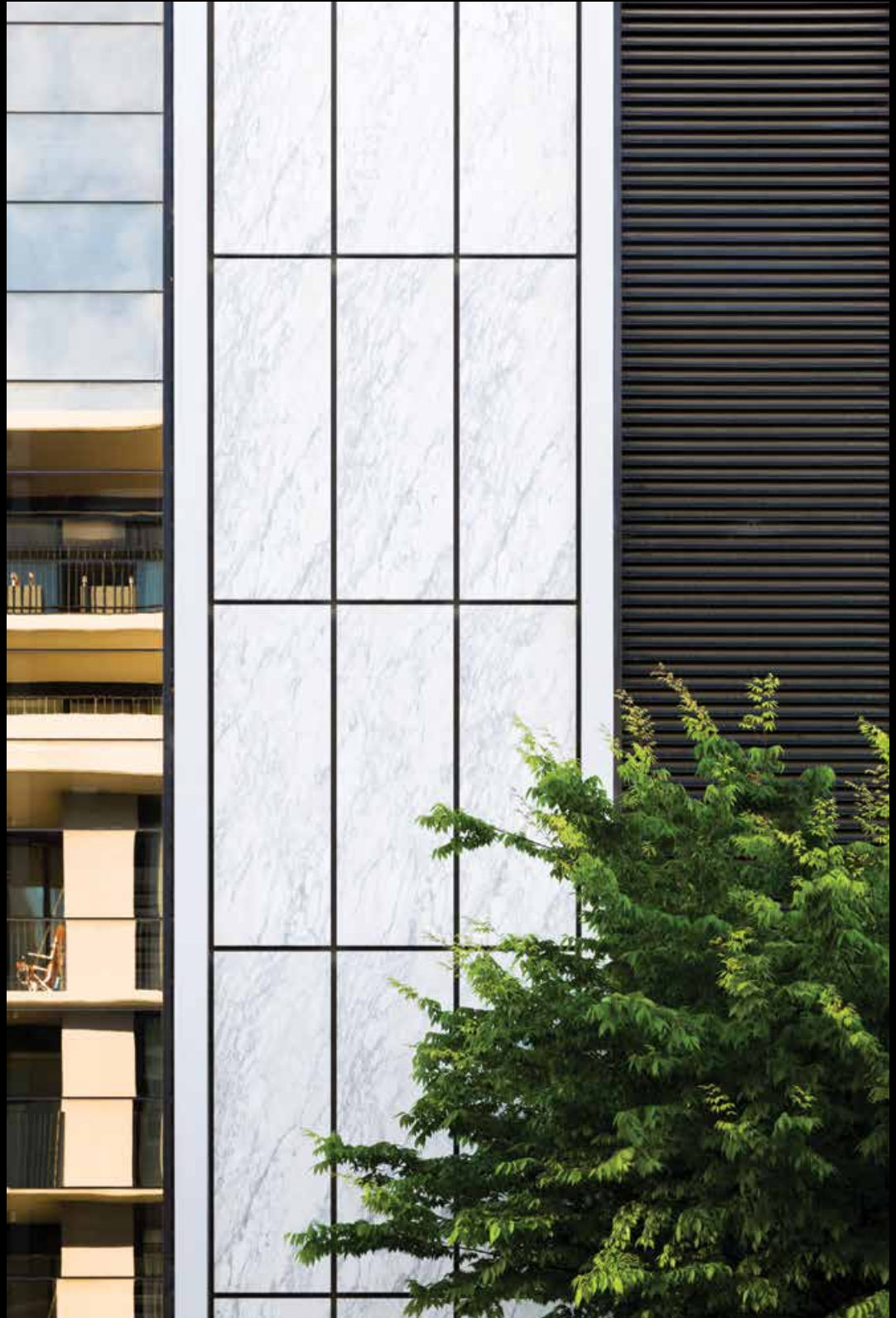


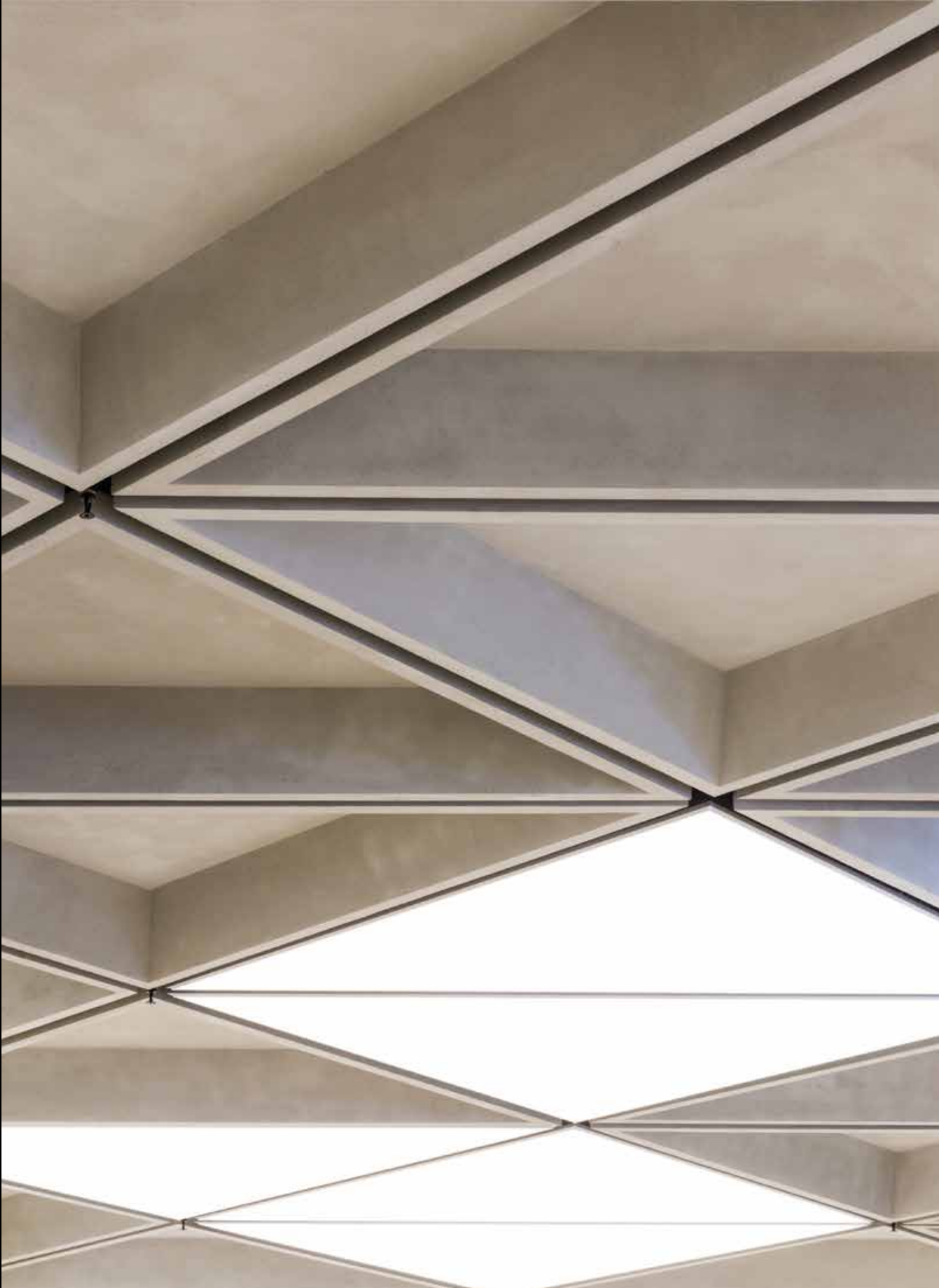
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Proven track record
Bloc stands by its product

With more than 3,000 apartments and 50 apartment buildings successfully completed on time, Bloc lets its extensive experience speak for itself.

The company holds a strong balance sheet that underpins all its projects. It does not build projects using temporary shelf companies.





Maintenance and minor defects Bloc is here for you

Despite all efforts, Bloc isn't perfect. It understands that customer satisfaction depends not only on delivering the highest quality product, but also on responsive after sales service. It has a dedicated maintenance and minor defects team that will move quickly to resolve any issues raised. Bloc receives consistent positive feedback from clients on this aspect of its service.

The Bloc Warranty

Bloc stands behind its product and provides the following extensive warranties:

Façade Waterproofing

6 years

Structural Integrity

6 years

Finishes and Fittings

2 years

